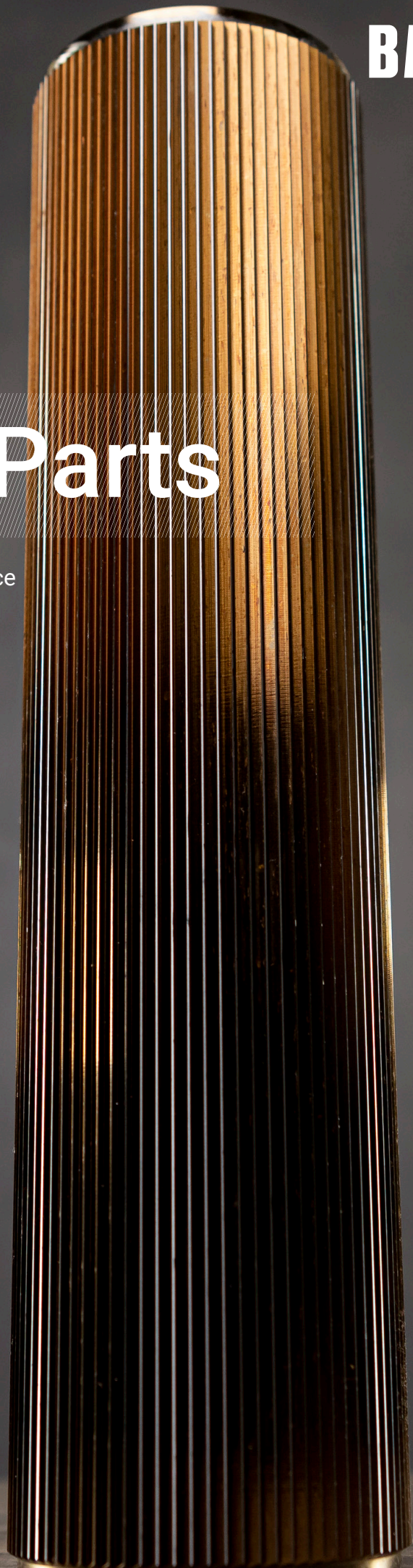


BAADER 

Spare Parts

Original Parts and Best Service





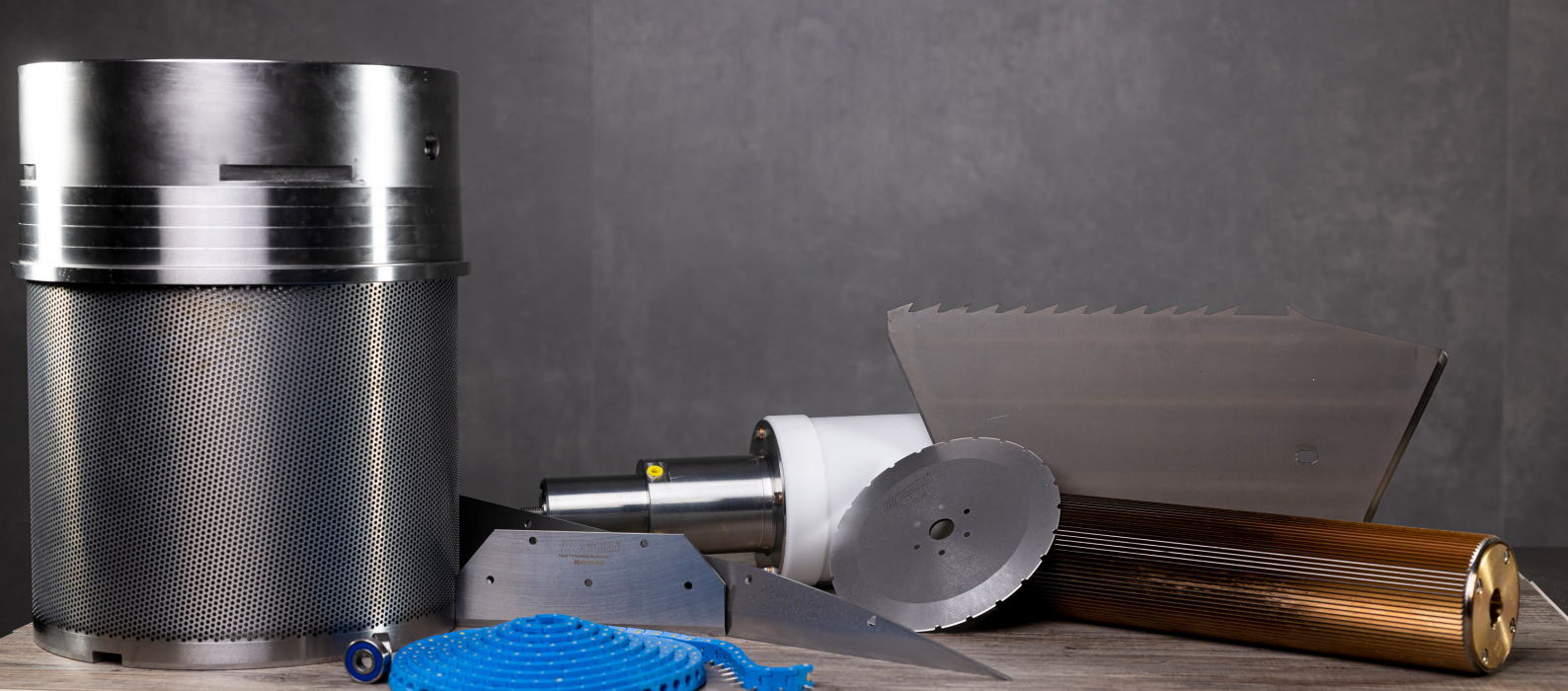
After Market

Keeping Your Equipment Running

We are committed to offering you the utmost in product service, maintenance advice and spare parts delivery to ensure an optimal performance of your equipment now and in the long run.

Support throughout Product Lifetime

When we design and install our processing solutions at a customer's place, we enter into a long-term partnership that requires professional and customised aftersales attention throughout the lifetime of the installed equipment. Our field service technicians are highly experienced and have in-depth knowledge about the fish industry and the BAADER equipment. They receive ongoing product training and have years of experience from installations and service operations worldwide. In addition to knowledge and experience, local processing understanding is the key to serving our customers. On the next pages, we will present the aftersales support that will help you optimise the benefit of your BAADER equipment.



Genuine Parts

Our engineering team uses efficient designs, durable materials and precise specifications to ensure optimised machine performance, hygiene and durability. Every component has been carefully chosen and goes through a comprehensive validation process. We know your equipment and we know which parts get your machines running smoothly. Using replacement parts from other sources can damage the equipment and have negative financial and processing consequences. We are continuously developing our machinery, and will always offer you updated parts.

- / Genuine parts to ensure equipment performance and warranty
- / Professional advice and list of recommended parts to have on stock
- / Fast order handling and progress updates
- / Careful packaging
- / Easy order tracking
- / Fast and safe delivery



Quick Order Handling

When handling your spare parts orders, our dedicated customer support team uses the latest SAP system to ensure that quotations are converted into orders as quickly as possible. Your order are tracked in the system and you receive an order confirmation with expected ready-for-shipment date and regular information via e-mail about the order progress. When ordering spare parts for your machinery, please contact your local representative, or the contact for Spare Parts (see contact information later).

When preparing the spare parts for shipment, we carefully choose the packaging material and the most suited means of transportation for each delivery. In BAADER, we only use professional, international transportation services to ensure fast and safe delivery. When possible, we provide you with an order tracking number so you always know where your package is and when it will arrive at your location.

Global Spare Parts Offices

Our headquarters deal with the overall customer support. This is where we ensure that services and resources are scheduled as optimally and efficiently as possible. From head office, we also ensure that the right spare parts are at the right place at the right time.



Spare Parts Kits

Basic Spare Parts Kit

A minimum number of spare parts and components that should be available on-site in the event of a failure to minimize downtime.

Wearing Parts Kit

Wearing parts that should be available on site for service and maintenance to ensure the necessary replacement of parts as part of the on-site service.

Advanced Spare Parts Kit

A minimum number of spare parts and functional components that should be available on-site in the event of a fault, because delivery times are relatively high due to local conditions (e.g. onboard).

This brochure is current as from the publication date and supersedes all previous versions. The English version is perceived as the master document and all other versions are subject to incorrect translation. The indicated limits of the working ranges and performances may vary as a function of the proportion, quality and nutritional conditions of the products. In order to achieve an optimal result, it is recommended to adjust the machine within the working ranges of the product sizes mainly to be processed. Illustrations and dimensions are approximate and not binding. Subject to design changes in the interest of technical progress. Actual scope of supply is specified in our quotations and order confirmations and may differ from the descriptions and photos in this brochure.

Attention! For the illustration of the technical details the safety devices and protection mechanisms are partly not shown in operative condition. When operating the machine, all corresponding devices and instructions referring to the safety of the machine are to be utilised and/or observed.
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